BAYSTATE WING HOSPITAL

2016 Hospital Profile

Palmer, MA

Community High Public Payer Hospital

Western Massachusetts

Baystate Wing Hospital is a non-profit community-High Public Payer (HPP) hospital located in the Western Massachusetts region. It is among the smaller acute hospitals in Massachusetts. Baystate Wing Hospital joined Baystate Health effective September 1, 2014. Baystate Mary Lane Hospital merged with Baystate Wing Hospital effective September 10, 2016. Baystate Wing Hospital was responsible for 3% of regional discharges but accounted for 38% of Organic Mental Health Disturbance discharges. Baystate Wing Hospital reported losses in FY15 and FY16 after it earned a profit each year from FY12 to FY14.

Overview / Size

Hospital System Affiliation:

Change in Ownership (FY12-16):

Merged w Mary Lane 9/10/16

Total Staffed Beds:

74, among the smaller acute hospitals

Coccupancy:

58.0%, < cohort avg. (65%)

Special Public Funding:

CHART^

Trauma Center Designation:

Not Applicable

Case Mix Index:

0.88, < cohort avg. (0.90); < statewide (1.07)

Financial

Inpatient NPSR per CMAD:	\$7,811
Change FY15-FY16:	-9.7%
Inpatient:Outpatient Revenue in FY16:	28%:72%
Outpatient Revenue in FY16:	\$52,790,258
Change FY15-FY16:	3.6%
Total Revenue in FY16:	\$76,369,000
Total Surplus (Loss) in FY16:	(\$6,191,000)

Payer Mix

Public Payer Mix:	70.3% (HPP* Hospital)
CY15 Commercial S-RP:	0.75
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA
	Health New England
	Ciona - Fast

Utilization

Inpatient Discharges in FY16:	2,812
Change FY15-FY16:	-2.6%
Emergency Department Visits in FY16:	21,409
Change FY15-FY16:	-4.7%
Outpatient Visits in FY16:	151,961
Change FY15-FY16:	-7.3%

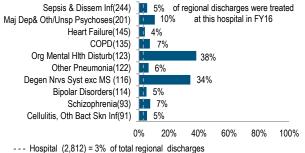
Quality

Readmission Rate in FY15:	14.8%
Change FY11-FY15 (percentage points):	-2.8%
Farly Flective Deliveries Rate (Jan 2015-Jun 2016):	Not Available

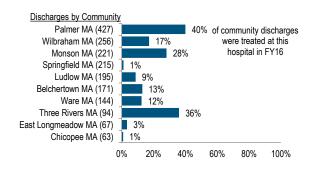
What were the most common inpatient cases (DRGs) treated at the hospital in FY16? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG

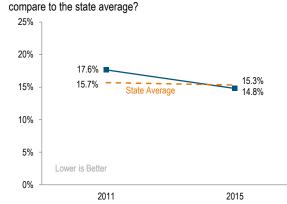
Services



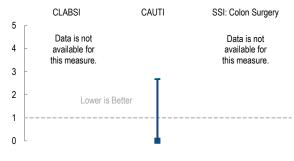
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



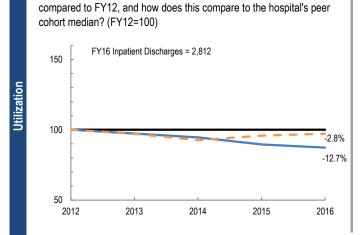
For descriptions of the metrics, please see the technical appendix.

2016 HOSPITAL PROFILE: BAYSTATE WING HOSPITAL

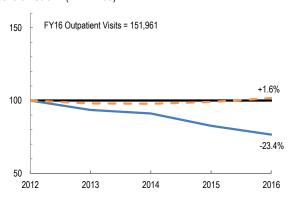
How has the volume of the hospital's inpatient discharges changed

Cohort: Community High Public Payer Hospital



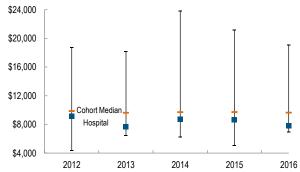


How has the volume of the hospital's outpatient visits changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)

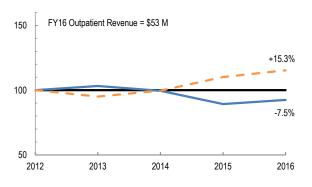


What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY12 and FY16, and how does this compare to the hospital's peer cohort median?

\$24,000



How has the hospital's total outpatient revenue changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)



How have the hospital's total revenue and costs changed between FY12 and FY16?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

Financial Performance

FY	2012	2013	2014	2015	2016
Operating Revenue	\$ 92	\$ 92	\$ 87	\$ 75	\$ 76
Non-Operating Revenue	\$ 5	\$ 1	\$ 1	\$ (0)	\$ 1
Total Revenue	\$ 97	\$ 93	\$ 88	\$ 74	\$ 76
Total Costs	\$ 89	\$ 90	\$ 86	\$ 80	\$ 83
Total Profit (Loss)	\$ 7.6	\$ 2.8	\$ 1.9	\$ (5.4)	\$ (6.2)

What were the hospital's total margin and operating margins between FY12 and FY16, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

[^] For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).